

# Digital Health Strategy 2018-2022

NANNA SKOVGAARD  
DANISH MINISTRY OF HEALTH  
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## AGENDA

1. A brief introduction to the Danish health care system
2. Background for the digital health strategy
3. Focus areas of the strategy and initiatives

# KEY PRINCIPLES

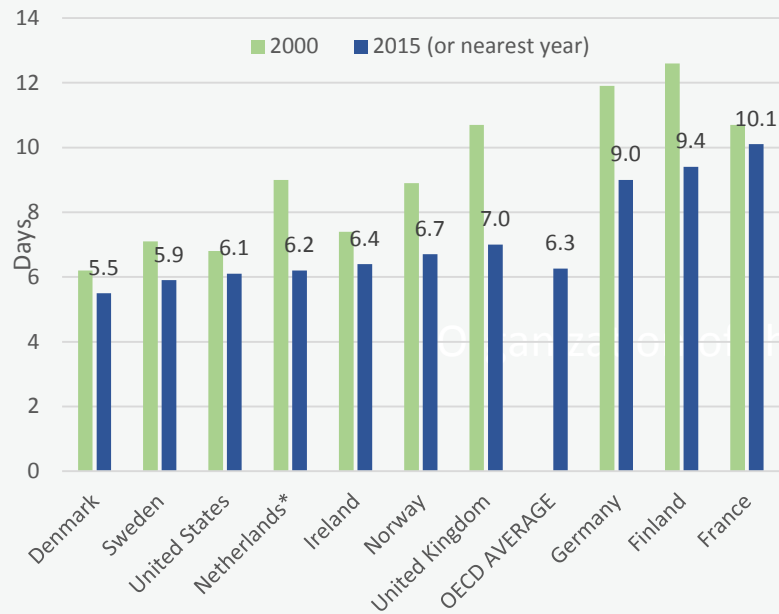
Universal  
coverage

Free &  
equal access

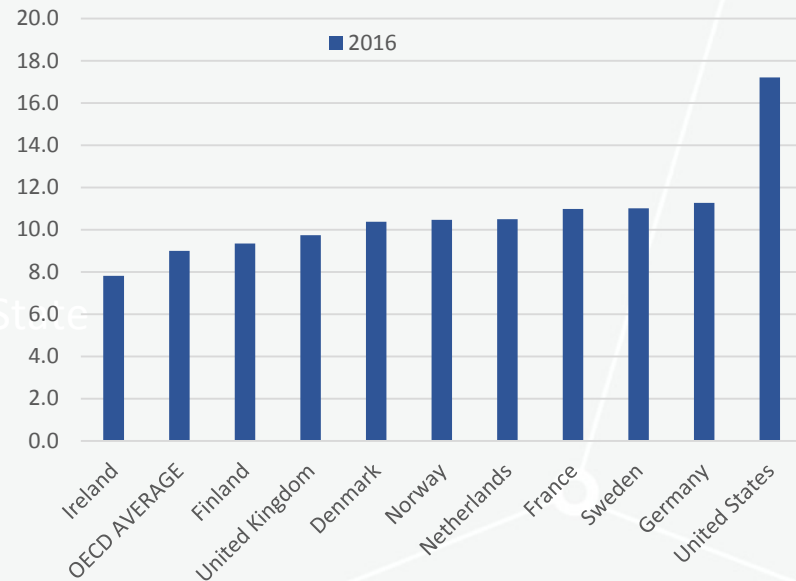
Financed by  
general taxes

A high degree of  
decentralization

## The average length of stay in hospitals is below OECD average...



## ...and the share of GDP spent on health care is comparable to similar countries



# BASIC STRUCTURE

National Level



- Determining national health policies
- Preparing legislation
- Setting overall economic framework
- Developing guidelines
- Performing control
- General planning within the health system

5 regions



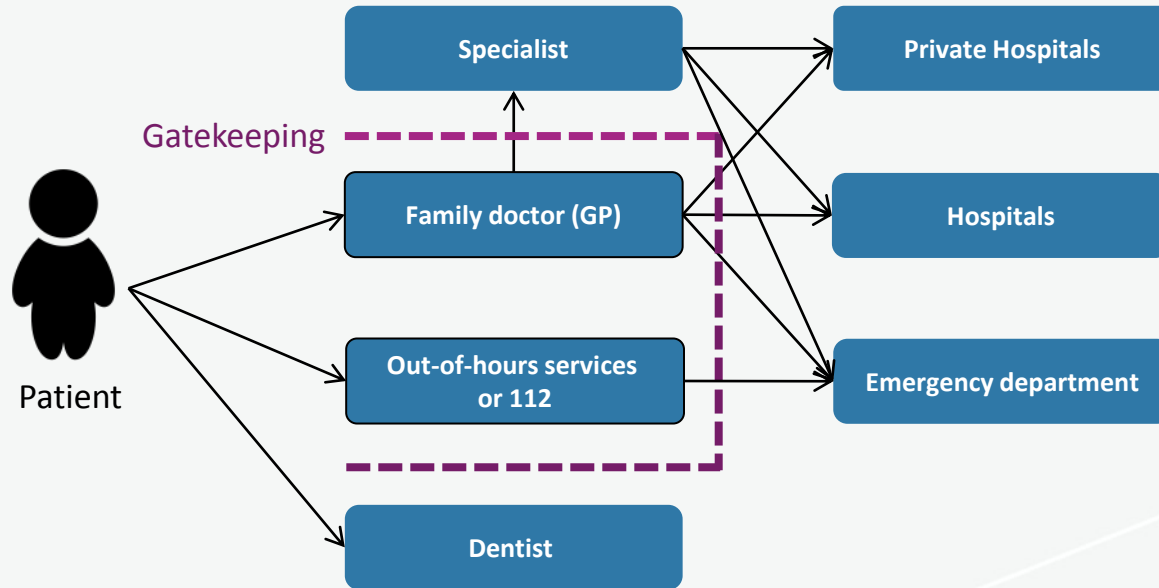
- Hospital and psychiatric care
- General Practitioners (family doctors)
- Private practicing specialist doctors
- Adults dental services

98 Municipalities

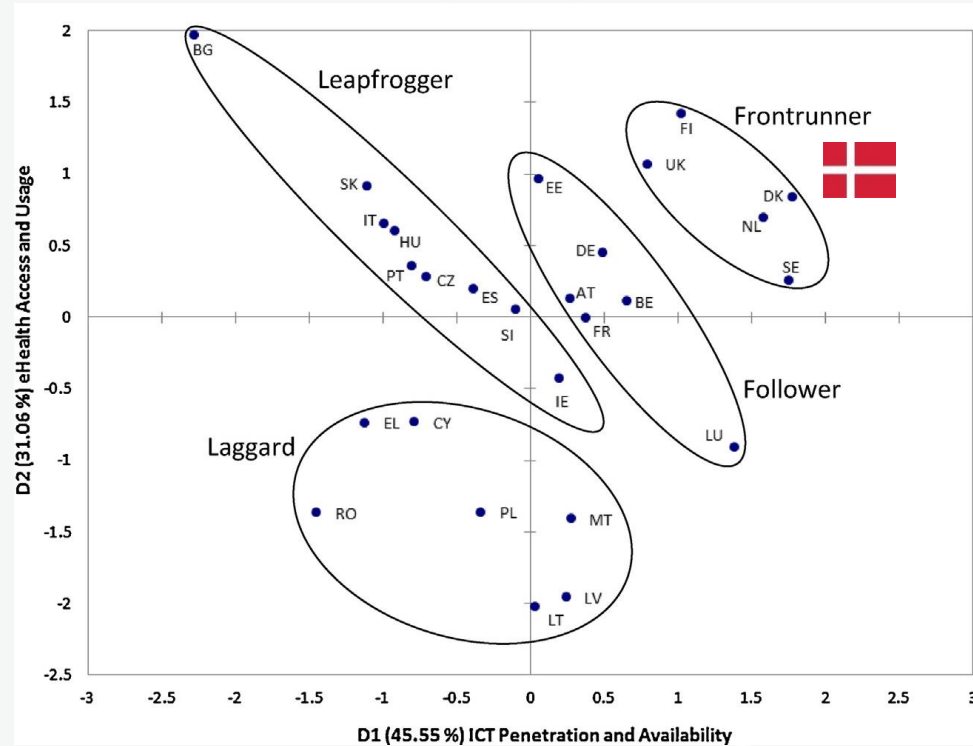


- Elderly care
- Preventive care and health promotion
- Rehabilitation outside hospital
- Treatment of alcohol and drug abuse
- Child nursing

## THE DANISH HEALTH CARE SYSTEM



## DENMARK AS A FRONTRUNNER IN E-HEALTH



Kilde: Currie, Wendy L., and Jonathan JM Seddon.

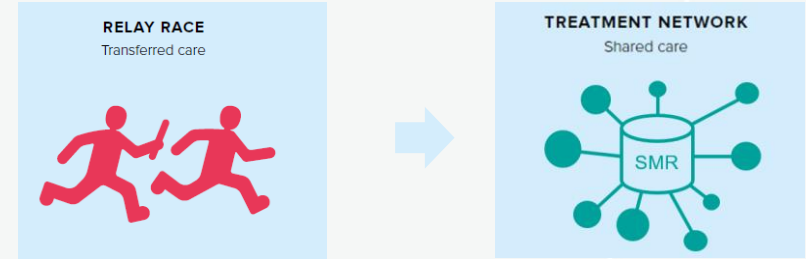
"A cross-national analysis of eHealth in the European Union: Some policy and research directions.

"Information & Management 51.6 (2014): 783-797

A SOLID FOUNDATION TO BUILD ON

## DANISH HEALTH CARE IS EXTENDEDLY DIGITAL

- Electronic health records at hospitals, GP's and municipalities (elderly care, rehabilitation)
- All referrals and laboratory results are digital
- The Shared Medication Record (SMR) between hospitals, GP's, municipalities and pharmacies
- Patients access health data at sundhed.dk



[Borger](#) [Fagperson](#) **sundhed.dk** [Log på NEM-ID](#) [Søg](#) [Menu](#)

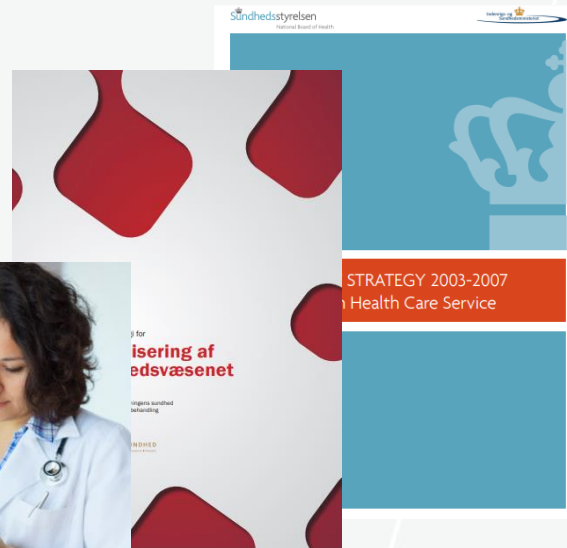
[Forside](#) / [Borger](#) / [Service](#) / [Om sundhed.dk](#) / **eHealth in Denmark**

### eHealth in Denmark

Sundhed.dk is the official portal for the public Danish Healthcare Services and enables citizens and healthcare professionals to find information and communicate. The portal facilitates patient-centered digital services that provide access to and information about the Danish healthcare services.



# A TRADITION OF COMMON PUBLIC SECTOR DIGITAL STRATEGIES



## BACKGROUND

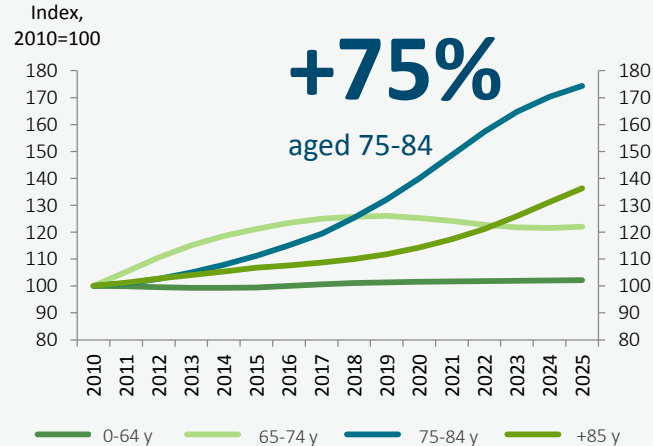
# A CHANGE IN OUR DEMOGRAPHY

## The population is getting older

In 2025 the number of citizens aged 0-64 will be the same as in 2010.

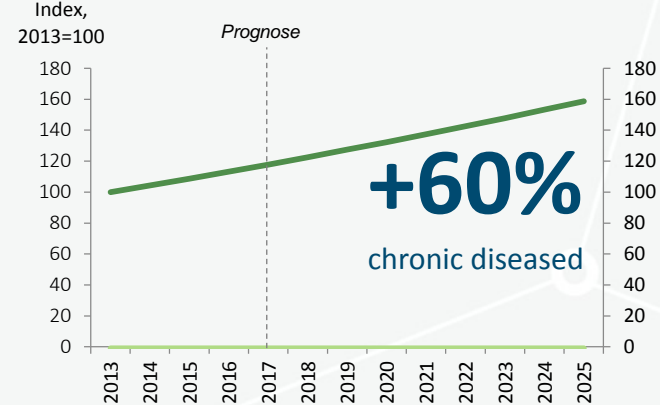
- but the number of citizens aged 75-84 will have increased by 75 percent.

→ Less tax payers and fewer health care workers



## - and more people will suffer from chronic diseases

From 2013 to 2025 the number of citizens living with the most common chronic diseases is expected to increase by 60 percent.



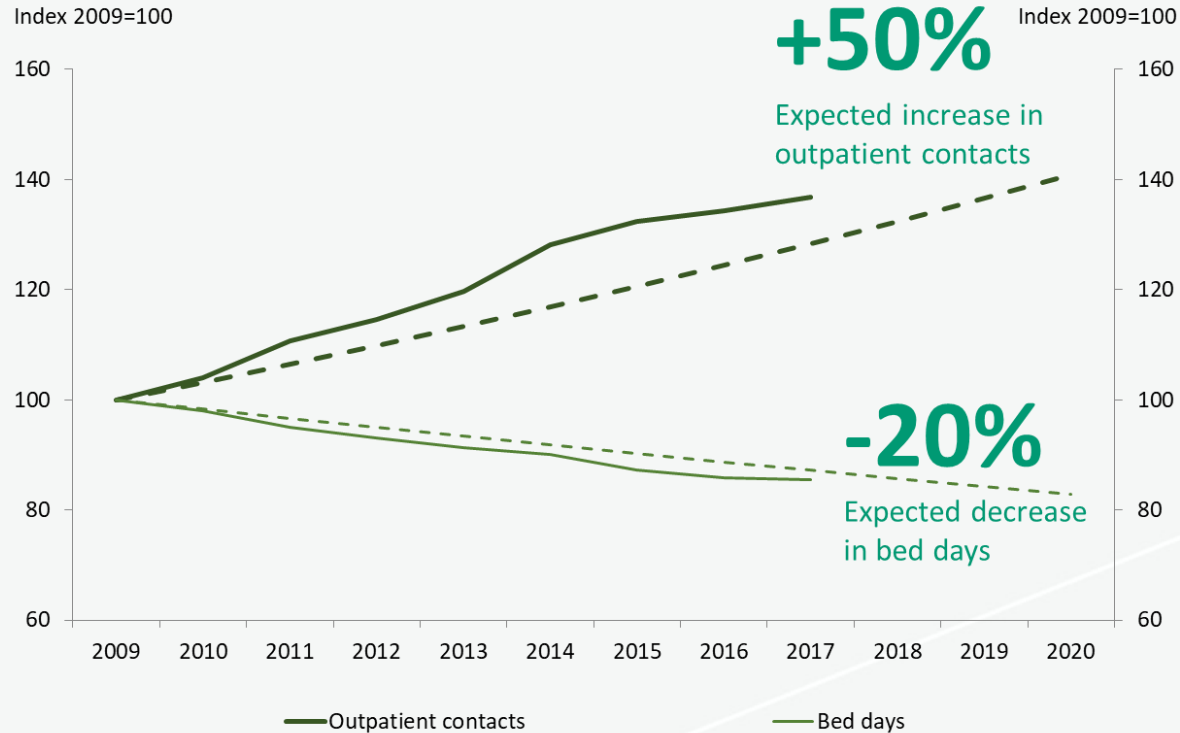
## BACKGROUND

# A CHANGE IN OUR STRUCTURING OF HOSPITALS

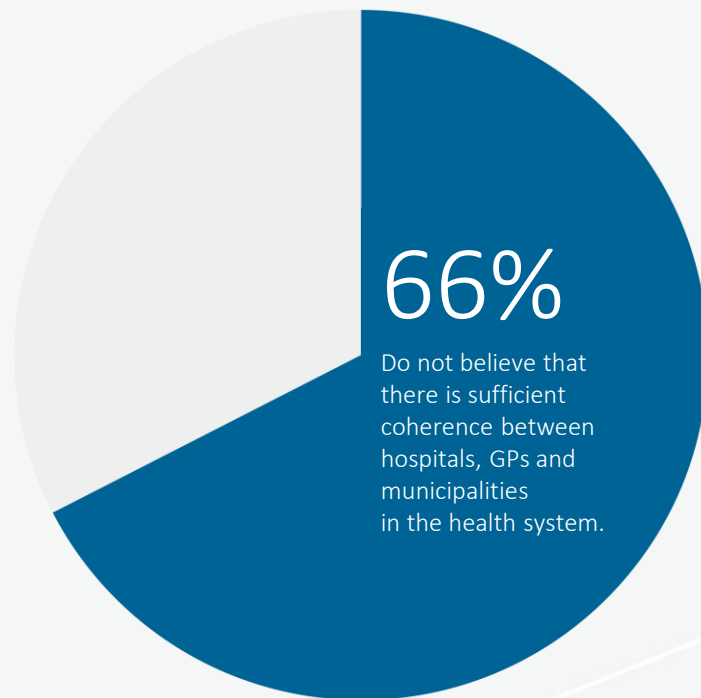


## BACKGROUND

# A CHANGE IN HOSPITALISATION AND TECHNOLOGY




# FOR DANES, COHERENCY IN HEALTH CARE IS THE PRIMARY CONCERN



Source: In a 2015 survey conducted by Trygfonden and Mandag Morgen among Danish respondents, almost two-thirds responded that there is inadequate coherence between the various segments of the health system. In the same survey, respondents cite better coherence as the most important key feature of an improved health system. Only 25% expect cooperation between the hospital and the municipal health service to function satisfactorily to a great or very great degree.





"I don't have an overview of my course of illness – and feel like nobody else does"

"I want to worry as little as possible about my illness"

"I have to tell the same information over and over again"

## A COMMON SECTOR STRATEGY WITH FIVE FOCUS AREAS:



JANUARY 2018

### A Coherent and Trustworthy Health Network for All

DIGITAL HEALTH STRATEGY 2018-2022



  
MINISTRY  
OF HEALTH

  
MINISTRY OF FINANCE

 DANISH  
REGIONS

 KL

# 1. THE PATIENT AS AN ACTIVE PARTNER

PROACTIVE INVOLVEMENT IN EVERY DAY LIFE – AND MORE SELF-SERVICE



Example: Patient Reported  
Outcome data (PRO)



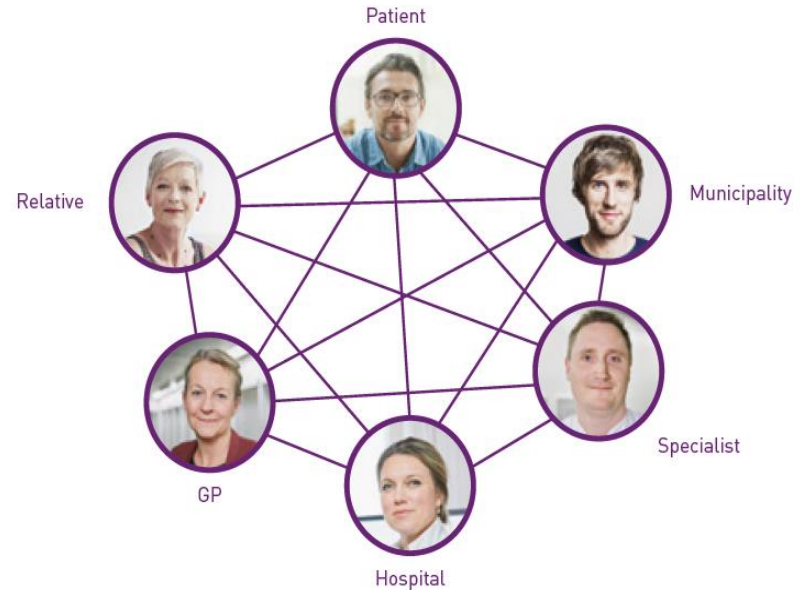


## 2. KNOWLEDGE ON TIME

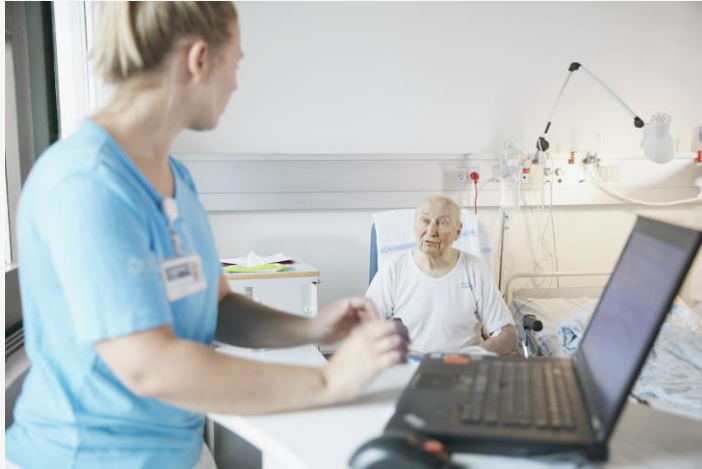
THE RIGHT DATA ABOUT THE PATIENT SHOULD BE AVAILABLE  
WHENEVER NEEDED

Patients interact with healthcare professionals who have prior insight into the patient's pathway

Healthcare professionals will spend less time obtaining relevant information about the patients to whom they are providing treatment and care



# Coordinated care with integrated it-systems



## **Today: The shared medication record**

One national database containing updated information about prescription medicine for all patients in Denmark

Access for all doctors, nurses, dentists, pharmacists at hospitals from local it-system

Viewing access for citizens (own data) on [sundhed.dk](https://sundhed.dk) and the app “Medicinkortet”

## **In 2020: One complete patient overview**

Schedules and appointments, master data (e.g. contact information for relatives, language and housing conditions) and care plans ... and more to come

# 3. PREVENTION

## EARLIER AND MORE TARGETED TREATMENT

Local and less intrusive management of illness by the use of digital solutions for home monitoring

Example: national dissemination of telemedicine for COPD-patients



Government under pressure after NHS crippled in global cyber attack as weekend of chaos looms



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**All of the UK's 200 NHS trusts have FAILED cyber security checks in the wake of North Korean-led WannaCry attack**

## 4. TRUSTWORTHY AND SECURE DATA

THE RIGHT DATA, AT THE RIGHT TIME – AND IN THE RIGHT HANDS

Patients must have confidence regarding the use of their health data

Cooperation on cyber- and information security and a risk-based approach for the security level of digital solutions



# 5. PROGRESS AND SHARED BUILDING BLOCKS

## DEVELOPING AN ECOSYSTEM OF SHARED SERVICES AND COMPONENTS

One national infrastructure between hospitals, GP's and municipalities – not one it-system (EHR)

A challenge to get significant progress in development across providers and gets past the “not invented here” logic

An ecosystem refers to a complex system where loosely connected components – common building blocks – work together and support each other.



# THE FIVE FOCUS AREAS – OVERVIEW OF 27 EFFORTS

## FOCUS AREA 1

### The patient as an active partner

- 1.1 The doctor in your pocket –  
A GP app for patients
- 1.2 Ask the patient –  
Patient Reported Outcome (PROs)
- 1.3 Digitally supported rehabilitation
- 1.4\* A complete presentation of the  
patient's health data
- 1.5\* A guide to health apps
- 1.6 Decision support tools for cancer patients
- 1.7\* Digital pregnancy tool

## FOCUS AREA 2

### Knowledge on time

- 2.1 Better, faster and more secure digital  
communication across the sector
- 2.2 A complete overview of a patient's care  
and treatment
- 2.3 Digital workflows at GPs and more targeted  
communication with other parts of the  
health care sector
- 2.4 Safer medication at residential care centres  
and substance abuse rehab centres
- 2.5 Better overview by having structured care  
records in the municipalities

## FOCUS AREA 3

### Prevention

- 3.1 Digitally supported early detection in  
municipal elderly care
- 3.2\* Data-driven technologies for automation,  
prediction and decision support
- 3.3 Digital decision support for  
prescribing medication
- 3.4 Continued roll-out of  
telemedical home monitoring
- 3.5 Digitally supported care plans for patients  
with chronic illness
- 3.6\* Better follow-up on vaccination and  
cancer screening programmes

## FOCUS AREA 4

### Trustworthy and secure data

- 4.1 Patient access to log information from  
hospitals
- 4.2 Improved digital security – joint initiatives  
aimed at better cyber and data security  
across the health care sector
- 4.3\* Better patient control of information shared  
across the health care sector
- 4.4 IT security at the General Practitioner
- 4.5\* Modernisation of IT security standards in  
the health system

## FOCUS AREA 5

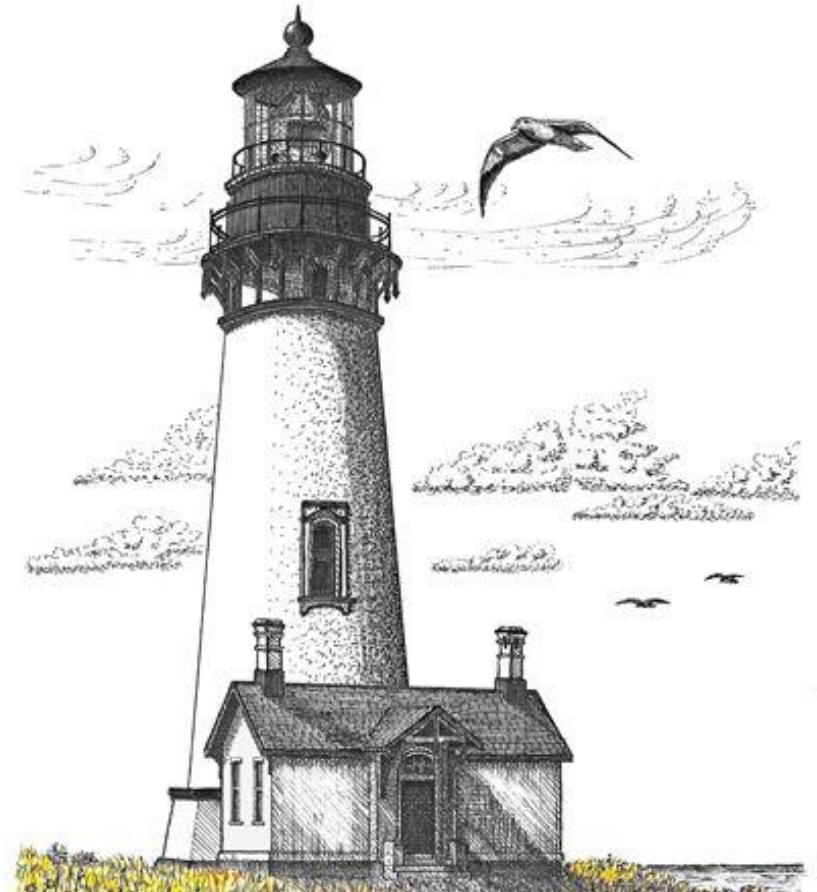
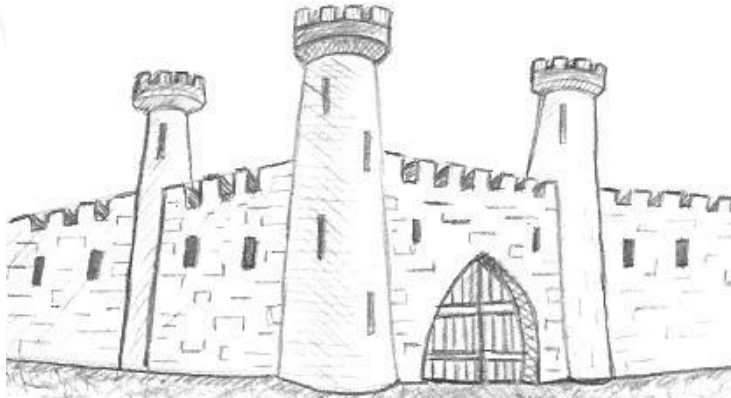
### Progress and common building blocks

- 5.1 Digital welfare solutions distributed  
to patients
- 5.2 Long-term vision for the common IT  
infrastructure
- 5.3 Better overview of organisational units in  
the health care sector
- 5.4 Establishment of a national substitute – Civil  
Registration System (e-CPR) solution

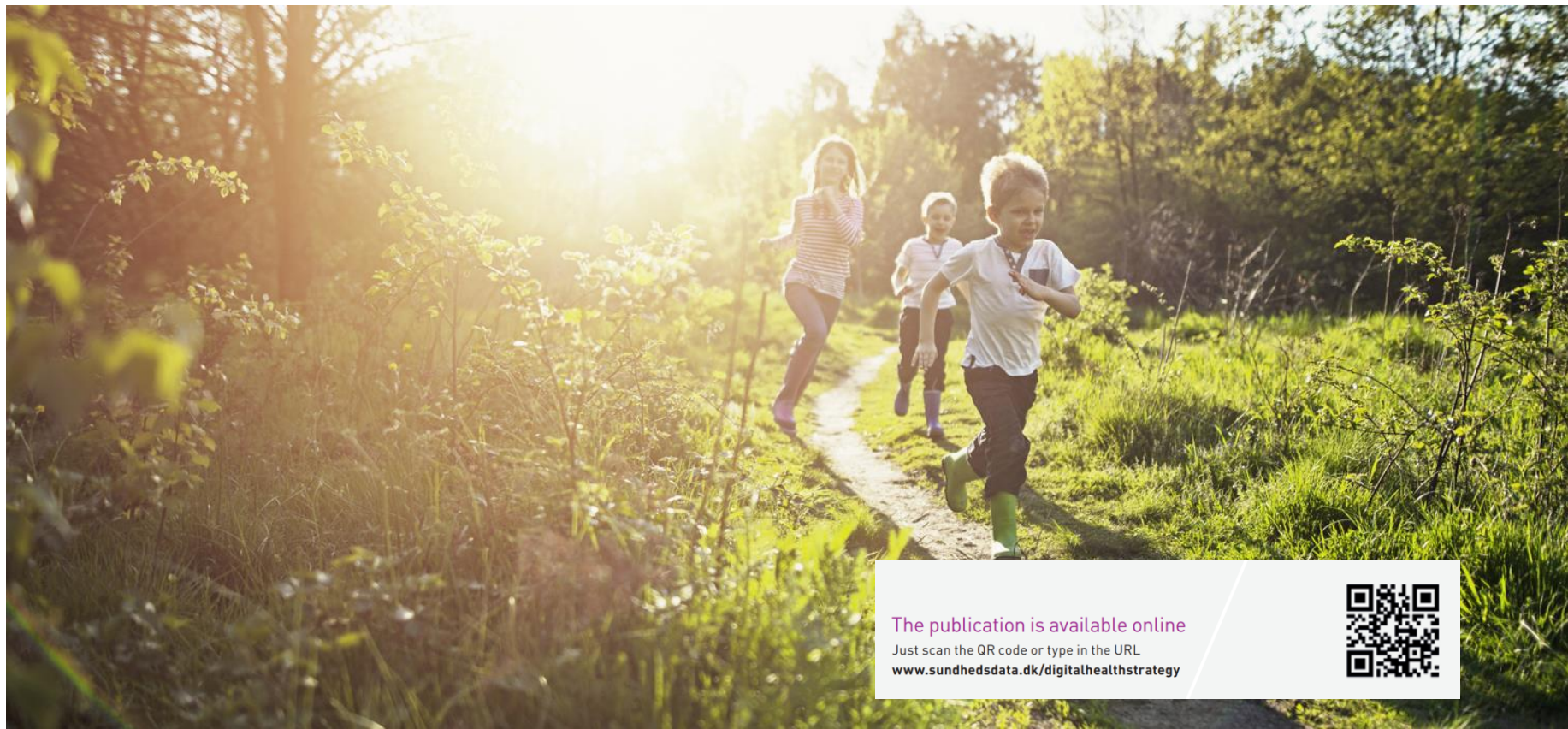


SPECIALISED KNOWLEDGE AND A STRONGER PRIMARY SECTOR

# Hospitals as fortresses or lighthouses?



CONTACT:  
[SSBO@SUM.DK](mailto:ssbo@sum.dk)  
+45 22156422



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