

SIMULATION

The service package is delivered by Norwegian Smart Care Lab



Simulation

A scenario-based approach



Simulation is an attempt to imitate reality and copy essential aspects from a real situation. Norwegian Smart Care Lab assists your company with testing the solution in realistic situations together with professionals and end users. By using simulation as a method, the participant will acquire practical experience of using the service, which enables reflection and feedback.

The simulation is carried out in a controlled lab environment and is suitable for both testing prototypes and complete solutions before a possible piloting or implementation phase.



Norwegian Smart Care Lab

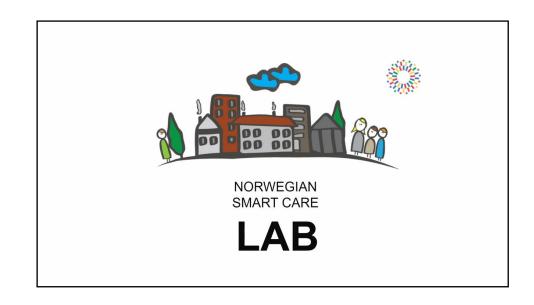
Who are we?

The Norwegian Smart Care lab tests and verifies ideas, prototypes and products developed by the healthcare industry, especially in e-health and welfare technology.

We act as a neutral third party and advisor, to ensure what is developed is in line with the needs of healthcare personnel, patients and the resident at home.

Our focus is to create a common understanding of the challenges that exist and facilitate cocreation around which solutions are developed to meet the problems.

User participation is central to the work we do, as we have experienced how valuable it is to involve the end user and other relevant players in the entire innovation and development process. It provides value both in terms of understanding the needs of the end user, but it also provides value in itself. User participation creates a more democratic process where healthcare personnel and patients get a voice and influence when new solutions are developed, which they themselves may have to use at a later stage.





About simulation as a test method

In a test context, the method is used to create real situations and get the participants to reflect on the company's product/service in situations that are close to their own everyday life. NSCL carries out the test in collaboration with environments that have specialist expertise in facilitating simulation situations.

The simulation is structured as follows:



Get to know the fascilitator, technology and equipment



Brief: Role description and presentation of scenario



Testing: Real-life scenario



Debrief:

With the fasilitator



Process Overview

3. NSCL recruits participants from the target group.

2. NSCL facilitates meetings with the company where we defines a plan for the simulation and maps the target group.

4. Simulation in the test lab together with professionals Recruitment Project meetings Mapping of needs Debrief and insights

5. A written summary is sent to the company before the final meeting.

and end-users.

1. NSCL defines KPIs and maps the need of the company.



Practical Information

- In order to carry out the simulation, it must be carried out in a physical location, not digitally.
- The simulation itself is usually carried out during 1-2 days.
- The duration of the entire process is usually around 3 months.
- Participants sign an NDA prior to the simulation.
- The cost will normally be around 90,000 ex. VAT for planning and implementation of the simulation. If there are additional costs related to the test, this will be discussed in the start-up phase.



Get in touch if you want more information about what the service package contains and what we can offer your company.



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