



Norwegian
Smart Care
Lab

Functional Lab Test

The service package is delivered by
Norwegian Smart Care Lab

Functional On-site Test



With the aim of validating the functionality of your solution within health and welfare technology, we observe and document the user experience when the solution is used in real environments.

Norwegian Smart Care Lab organizes a function test of your company's solution from a service perspective. We have expertise and methodology that is adapted to follow up and gain insight from test participants in a home environment or in the health service. This service will help your company gain valuable insight that can be used to adjust and improve the product or service.

Functional Lab Test with Norwegian Smart Care Lab

A functional test in the lab will give your company valuable insight that can be used to adjust and improve your concept. This package is suitable for those who want to test prototypes in a controlled lab environment. The test aims to validate the functionality, usability and user experience of the solution.

The product does not have to be fully developed and a clickable prototype does not have to be developed. Through a user-centred approach, we will describe, explain and show the solution in a relevant context. The test provides an opportunity to investigate whether the solution is user-friendly and understandable, as well as providing inspiration for new areas of use or target groups.



Norwegian Smart Care Lab

Who are we?

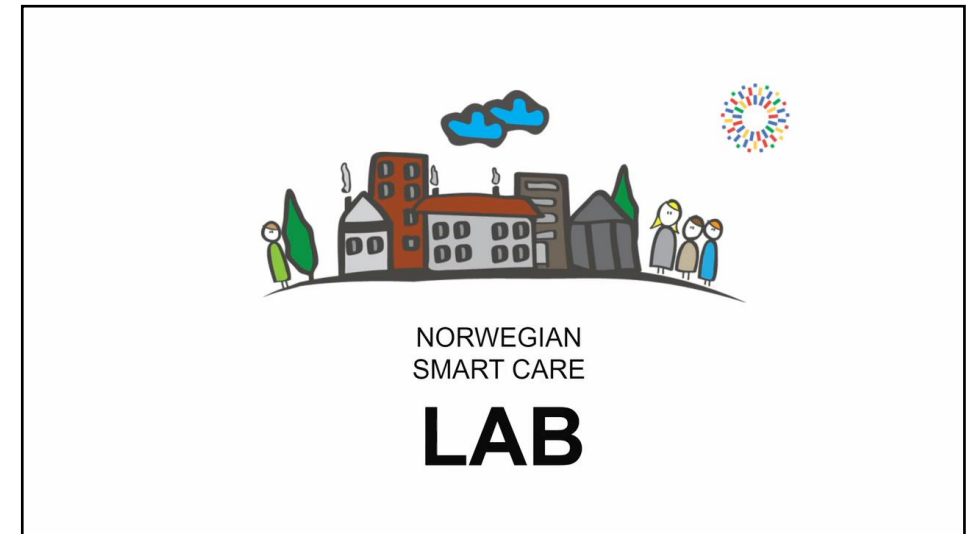
The Norwegian Smart Care lab tests and verifies ideas, prototypes and products developed by the healthcare industry, especially in e-health and welfare technology.

We act as a neutral third party and advisor, to ensure what is developed is in line with the needs of healthcare personnel, patients and the resident at home.

Our focus is to create a common understanding of the challenges that exist and facilitate co-creation around which solutions are developed to meet the problems.

User participation is central to the work we do, as we have experienced how valuable it is to involve the end user and other relevant players in the entire innovation and development process. It provides value both in terms of understanding the needs of the end user, but it also provides value in itself. User participation creates a more democratic process where healthcare personnel and patients get a voice and influence when new solutions are developed, which they themselves may have to use at a later stage.

<https://vimeo.com/599513588/1ca4e83771>



The process will vary somewhat as we tailor the service to fit the needs of the company.

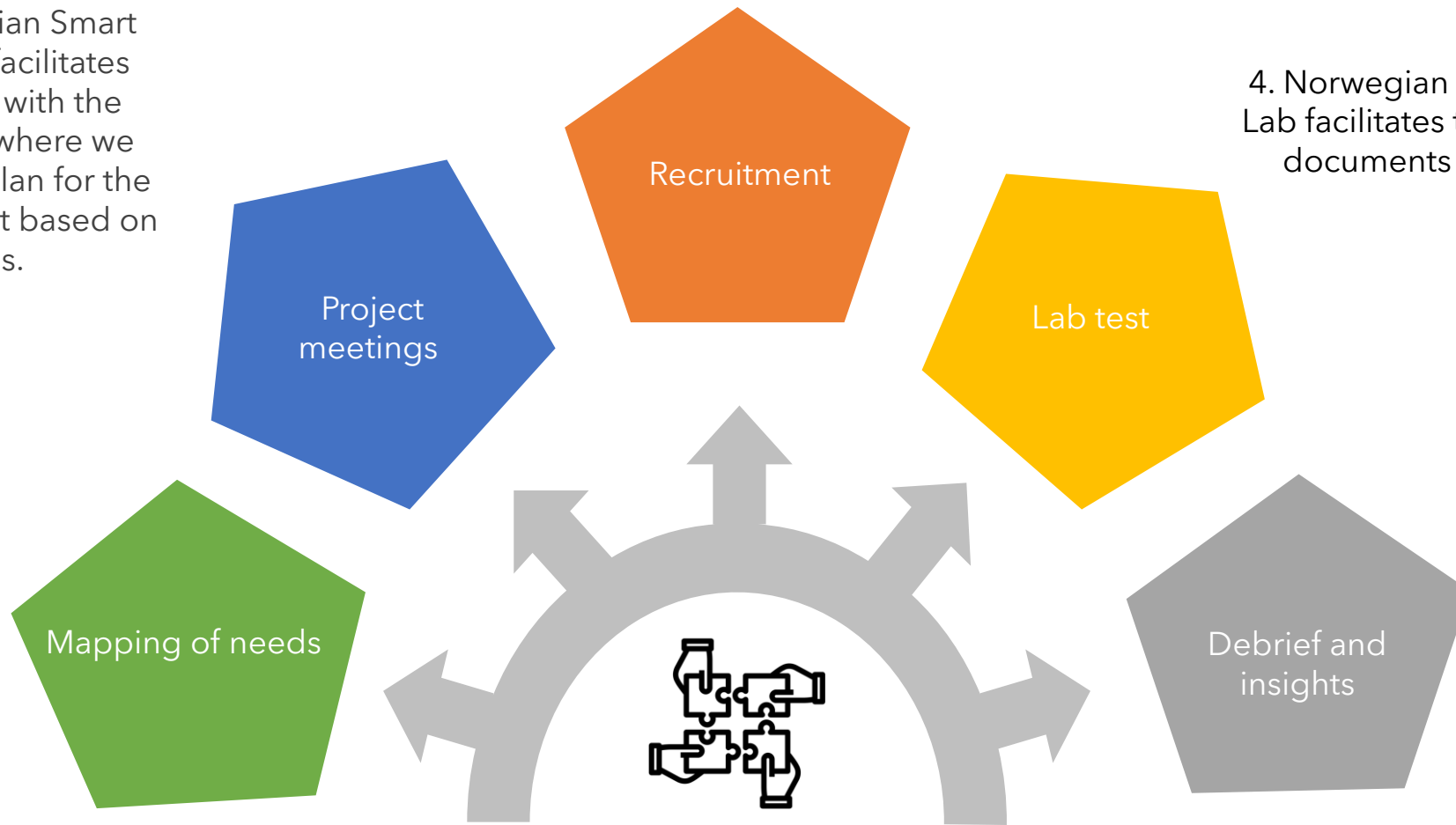
Process Overview

3. NSCL recruits participants.

2. Norwegian Smart Care Lab facilitates meetings with the company where we prepare a plan for the functional test based on KPIs.

4. Norwegian Smart Care Lab facilitates the test and documents findings.

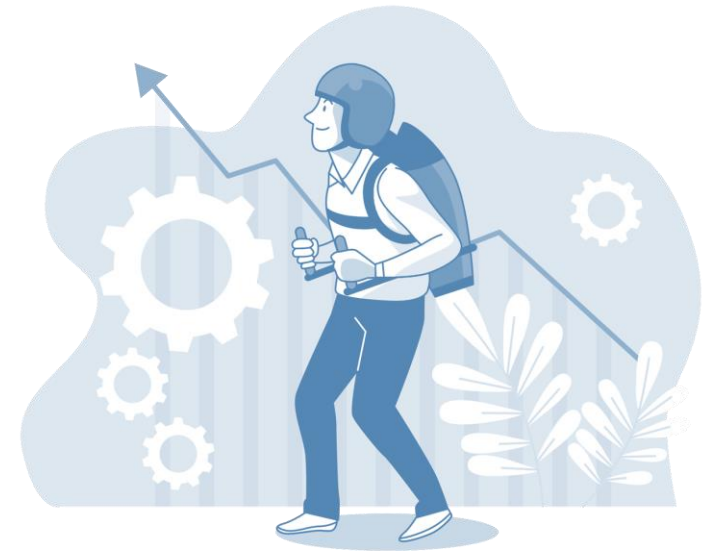
1. NSCL defines KPIs and maps the need of the company.



5. A written summary is sent to the company before the final meeting.

Practical Information

- The duration is usually around 2-4 months, and includes preparations, implementation and work on the report. Testing in lab is usually 1-3 days. Note that the duration of the test varies based on needs.
- Participants sign an NDA prior to the simulation.
- The cost will normally be around 90.000 NOK ex. VAT. If there are additional costs related to the test, this will be discussed in the start-up phase.



Get in touch if you want more information about what the service package contains and what we can offer your company.



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